

Customer Success

The Diocese of Amarillo, TX shares their experiences with Mateo - Cloud Diocesan Savings and Loan Software

Jim Mitchell, CFO at the Diocese of Amarillo signed a contract with Mateo in April, of 2021. The Diocese was considering purchasing Sage Intacct - Cloud Accounting Software and was looking for a modern cloud based solution that would fully integrate. They were previously on DLS, a Microsoft Access based system.

Jim mentioned that one of his biggest frustrations with their previous system was duplicate transactions in both systems, and that they always seemed to be out of balance. There were hours spent entering, tracking, and fixing mistakes, about 50% of an FTE's worth of hours to be exact.

In Jim's words "The major selling point for Mateo was the tight integration with Intacct. This has saved us hours of work, with much more accurate data."

Jim also feels they are using a much more modern product, with current technology, not old technology and all the challenges that brings.

Jim's favorite features are the ease of entry, emailing of statements to parishes, and tight integration with Intacct, which means he can trust their reports throughout the month.

Jim's advice to dioceses considering Mateo "If you use Intacct, which in itself is a great product, you will more than pay for Mateo with time savings and more reliable reporting."

Jim also appreciates the level of support he gets from Mateo staff, and feels his questions get answered in a timely manner and has even requested a couple of enhancements that were then added to the system. Also, he felt conversion was easy!



Mateo

"Mateo has saved us many hours of work, and added Integrity to our Deposit & Loan Accounting."

Jim Mitchell, CFO



**Roman Catholic
Diocese of Amarillo,
TX**